

Quality Policy

EDC Consultants have developed a policy that identifies our commitment to quality and continuous improvement. This policy provides the framework for the maintenance of our objectives in quality and communicates our approach to quality.

EDC Consultants provides a quality service that delivers value added services to our clients. The company's overriding aim is to be considered the industry supplier of choice.

Our activities include Civil/Structural/Mechanical Engineering, Construction Design Modelling, BIM, and Detail Drafting Services in the following key market sectors: **Mining, Resources, Commercial, Industrial, Infrastructure, Healthcare and Education** applications.

Our Quality Management Systems (QMS ISO9001:2008) provide for;

- the availability of information & resources necessary to support our operations
- the requirement for understanding the needs of our industry and our clients
- the design and development of services to meet market requirements
- the selection and training of staff and contractors to maintain high standard of quality
- the maintenance of continuous quality inspection and testing practices
- regulatory compliance
- the monitoring client satisfaction following completion of works
- the need to ensure that, not only our immediate clients but all other stakeholders, benefit from the quality of our work
- the setting and reviewing of measurable business objectives
- the commitment to continuous improvement and suitability of our management system

This statement is supplied to indicate our attitude towards our relationship with our clients and standards of service. The full support of our employees, suppliers, business partners and contractors is sought in actively pursuing this quest for **Value | Accuracy | Quality** to

our clients which is you.

Chris Velovski Managing Director

NEWCASTLE 982 Hunter Street NEWCASTLE WEST NSW 2302 Tel: 02 4927 6969 Fax: 02 4927 6663